



# The Florida Bar Refund Policy

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## General Terms

Registration fees are non-transferrable across platforms. A \$25 service fee applies to all refunds. Additional fees may be assessed for certain live events. Requests must be made in writing no later than two business days after the course presentation date. In addition to the General Terms, the following terms apply:

### **To request a refund for a live, in-person CLE course event**

Requests must be made in writing and postmarked no later than two business days after the course presentation date. In cases where the number of registrants is limited or when there are additional costs such as lunches or other amenities, additional reasonable cancellation fees may be assessed unless the cancellation request is received by the Bar in writing 10 business days prior to the course presentation date.

### **Webcasts, Online Seminars or Downloadable Programs**

Webcasts, online seminars and downloadable programs are non-refundable. Purchasers have access to their programs for 90 days from the purchase date.

### **To request a refund for physical products (CD, DVD, printed course book or other material)**

Requests must be made in writing no later than two business days following the receipt of product. Refunds for products may require return of product for refund approval.